

# MASHAM NEIGHBOURHOOD PLAN

## PUBLIC CONSULTATION QUESTIONNAIRE MARCH 2023

### COMMENTS

#### SUPPLEMENTARY SECTION – COMMUNITY SERVICES

**QUESTION A: Select below if you think that existing levels of Community Policing and Fire/Rescue service coverage in the area are adequate?**

With increased proposed housing these services would not be adequate

**QUESTION B: Would you in principle be in favour of the Parish Council charging an additional Precept (via your Council Tax) as most other Councils do, if this were targeted on specific measures to benefit the community? For example: A additional precept of an average of £2 per property per month would raise an extra £12,500 per year for Masham Parish Council to spend on improvements to the town and surrounding area (such as new equipment for the children's play areas, more attractive planters on the entrances to the town, additional town activities etc)**

£2.00

£25 per month

£5 to improve footpaths and children's play areas

£5

Yes - keeping footpaths clean

£2 per month – Children's play-areas, more benches in out-of-town areas, e.g. Swinton Road, Fearby Road etc.

£5 month. Equipment for play areas and planters

No. No point in play areas updating, they are both hardly used. Most of us are happy with the way they are. £24 per annum would be a hardship for unnecessary improvements

£2 more flowers – hanging baskets. There are flower basket brackets on many of the shops already

£2 to be spent on local services, Community Office, Town Hall etc.

Yes, general improvement to the town

£5 month. More children's facilities and more all-age activities

£2 per month to use on play areas, toilet facilities, benches, car park covering near bowling green  
£2.

Our rents have gone up already with everything else – we're having enough of a struggle already  
No - spending needs to be more efficient

£3 – large planters along the avenue and equipment for children

£1 - £2

£2pm – HGV restrictions on movements through town.

£2.00/month

£5/month to help provide community service events for young and older folks

Perhaps a donation as some folks would find £2/month too much and use it for upkeep of play equipment and grounds

£2-5 for playgrounds, dance club and street food

Less than £5/property/month

£1/ month for more cleaning

The council has an adequate income and has already demonstrated its ability to squander money with the skateboard project

£10/month to help create cycle lanes

£2/month for additional town activities and planters

£10/month for play areas and community activities especially for teenagers

We should have a small precept anyway so that if and when the market and parking fees are not enough the residents do not revolt if there is suddenly a large one

£2/month for play parks and provision for older kids/teenagers

£2 on play area and footpaths

£2

£2

Council tax needs to be doubled for second homes, Airb'n'b and holiday cottages

£3

£5

£10 – to enhance the look of the town

£5

Depends on what its spent on – if spent on maintenance of pavements and gullies

Masham residents are Council taxed on the same rate as Harrogate district but lacking same facilities activities and services. Asking us to pay an additional precept is adding insult to injury. Forget the flowers, make the pavements and roads fit and safe to use. Thank you (I'm disabled)

£2 keeping Masham looking attractive

£2 as above

£2

£2 - security cameras

max £2 – planters and Xmas lights

£5 so long as the money is spent on Masham

More flowers and plants to add a bit of colour as you enter Masham

Think Harrogate should share money better

No - as money from honesty boxes goes to PC

£2 - roads, play park facility – its dated and more suitable for older children

No -money for this raised through car park fees and market stall fees

£2 new equipment for and care of play area. Safety on crossing main road.

£2 whatever Parish Council decides

£2 – roads' play areas

No more

£2 – flooding avoidance measures

£5 per month – children's play areas and upkeep of commercial spaces

£2 per month

£2 per month improve support for community and local economy – events/visual impact/charity support

£3 children's play equipment and measures to stop the camping of travellers on the Holme

£2 improvement to town

£2 per month – road improvements community social centre

£10 to include visible and consistent policing

£5 if it is spent on maintaining and improving footways and surface water drainage

£2/month Community Office

£5-10 Its time to stop leaning on the few to support the majority so the MPC can maintain its assets, provide improved town caretaking services to supplement or remove the need for volunteer litter

pickers. Remove the need for a 'Christmas Lighting' group and enable the MPC to resource the lighting requirements. Tidy footpaths and verges.

£5

£5. Safety and Aesthetic environment

£5 per month, so long as the Parish Council establishes a 'Citizens Panel' to determine priorities

£2 per month is ok but it would have to see results with the improvements being made

£5 traffic and parking enforcement, police presence

£50

No comment as I don't live in the area, I work in the area so it is unfair to answer when I wouldn't be paying.

Purchase & fund the operation of Masham Community Office & Library

No more than £2 per month

£5 per month

As long as it is for the benefit of residents, not holiday makers

Up to £5.00

Festive lights, tourism, policing

£5 per property pcm would be manageable and would give the PC much more freedom to run events, support other events in town, and contribute properly towards our wonderful community office.

£3 p/m - prevention of gypsies taking over the Shooting Holme by installing stone planters between all trees. Installing a better vandal proof barrier at entrance to Shooting Holme.

£5

£4, primary spend on facilities and services for children/ young people, not on planters etc (which could be funded by local business)

£2 per month. To keep Masham clean and attractive

If the example given is correct this provides insufficient to make any real difference in the community. A greater levy from larger businesses and landowners should be considered.

£2

£1.00p per month.

£5

I would like you to prepare a business case asking for London and the South East to return all the money they've been removing from rural England for the last 70 years

£10 a month for the benefit of the local community.

Additional town activities £2 per month

£1 or £2 per month. I think local people or charitable organisations should be able to apply for the money to fund specific things, and it should be voted on by residents

£5. Better children's play park, speed traps on Leyburn Road and Silver Street

It depends whether it was visibly seen making a difference in the community. Similarly, to this form it could be a good idea to let the community decide/ have input on what it is spent on rather than the council decide

£2 a month. It may be that additional funding for the parish council may have to be found now that MPC is to be responsible for the children's play area and grass cutting

More seating/picnic benches

I think £1 in the current financial climate. It would be good to see planted out areas in public areas

£10 to ensure our town remains clean and pretty!

Given current cost of living any additional charge would really need to be kept to a minimum e.g., £2 to £5 maximum. The suggestions above are good - in general perhaps any funding could be split between things to encourage visitors/tourism and things to benefit the local community

Up to £5 pcm. Upkeep of the town centre in general. Promotion and publicity for local businesses and attractions. Ongoing tree maintenance and planting

£2 per month max for pavement repairs and cleaning

£2 All of the above

£2 pcm

£ 10

£3

Sustainability and improving local facilities

£2+ improvements to roads, local activities for youth members of the community, better drainage

**QUESTION C: Do you feel there should be more community events such as the Sheep Fair and the Steam Rally? If so, what type of event would you suggest?**

Happy with the current events.

No, absolutely not. If you can't do anything in terms of parking. Its great for the economy but you need to look out for residents too.

Live music events

No

Yes

House and garden show

Motorbike shows

Adequate

No!

Winter and summer market. Family days

No. Think we are well served

No

Country Fairs

Yes, the festivities for the late Queen's jubilee were excellent and enjoyed by all

We have adequate events throughout the year, but need co-ordinated diary so people can see what's on throughout all facilities, not just big affairs

None

Fair

Steam Fair and Sheep Fair are fine. Don't need any more events

These aren't community events – they're for the tourists

I am happy with what we have

Sports day & fancy dress

Yes, around Xmas

No there's plenty

No

Jazz festival

Food & drink

Literary festival

Film festival

Annual ball for local charities

Craft fairs and country shows

More events for young people and families

Traffic free days in Market Square to allow children to hold events

No more events

Music or folk festival

Food festival on market days

Sheep fair could be a celebration of all things lamb

Musical concerts in the square

No

No

More events like Masham Show -originally held in field near Masham bridge- also children's sports and fancy dress

No

More craft and antiques fairs

Events in early May (May Fair) and December/January. Book or similar fair. Arts festival antiques/curios fair. Masham Peculiar event (heritage theme)

Annual fete

Music Festival

Victorian Market (December) used to be an excellent event (wrecked by *name redacted* and Parish Council)

No

Fair

Summer events to attract visitors

Rock concerts

No

No

No

No, the two detailed are enough

Definitely not. These events are already a total nightmare for residents parking

There are so many motor-cyclists/classic cars visiting Masham on a daily basis. We could put on a classic car/bike event held on the Market Square

Arts and crafts

Events that would bring money into community

Local events only

Craft festival – arts, painting etc lessons, workshops.

Music festival – Masham held a couple a few years back

There are enough events and well supported

Two at the most

No more

Yes

Something similar to the Houghton feast – a roast ox and fair supported by Houghton-le-Spring rotary club.

Fairs/markets, jubilee type events with stalls, bands food etc

I think these two are cracking and enough

Food festival/shop local events/focus of activities on circular economy

Yes, but only if quirky like the sheep fair and steam rally!

No

Yes, family/music festivals, great hits in other towns

No not necessary

Yes. Something to support the biker community who bring business to the area. Something that promotes local businesses. A more visible arts festival. Increased walking tours and walking map availability. Fireworks events. Local produce fair

No

Live music in the square - Big screen cinema events

Another type of traditional fair in the market local produce/food fair

Yes. Car rallies. Motor bike rallies

Yes, but not blocking the town centre or bringing more visitors. Things for local people to enjoy but not just getting drunk

Agricultural or Horticultural Show, perhaps in association with the Swinton Estate

No

No

No

Yes - more events on Market Square and rec Outdoor cinema Village fete Music festivals Kids fun events

Yes, more Fayres car boots

Stopping travellers using Masham should be at the top of someone's list. The disruption, disregard, blatant disrespect and crime rate are out of control. Proper policing needs to be in place and future meetings halted immediately.

Absolutely. More fun days, activity days for families, ice skating in the square in winter, Victorian markets at xmas, food markets, music weekends, organised orienteering, geocaching competitions, classic car gatherings, zorbing and sumo wrestling in the Shooting Holme. People come to Masham for a nice day or weekend and there is nothing for them to do, to keep them in Masham. There is no vibrancy in Masham, it needs to be encouraged families/children back



Yes - but it needs to be tied in to the history of Masham, not just a venue for someone wanting a space for their commercial use

Yes

Music festivals?

Anything that attracts more tourism to Masham. Triathlon, Sporting Competitions, Festivals - Beer?

Art festival

Yes. They bring many tourists to the area. The Christmas market used to be much more interesting than it is now. The last time I attended it felt uninspiring. Local crafts markets

Yes - Possibly some sort of museum. A mid-Winter fair might prove a good attraction for locals and visitors alike

Community events need to grow organically. or, as with the Jubilee etc, be immediately current. Wouldn't like to try to invent some justification

Yes, maybe classic car/bike meets, music in the square

Folk festivals, antique fairs, musical weekends etc. The Steam Fair and Sheep Fair bring in much needed support for local businesses and charities, as well as providing enjoyment to many people and encouraging local people to become involved and help with them. I think that the town could cope with probably one similar event in the year but more would probably not be appreciated by residents, whose tolerance to congestion etc., would be tested

Yes, whatever is needed to improve what's left of the local community

I'm hoping the community office's family day in May will be successful and continue

Community events are currently very good, no further suggestions

Proper Farmers market?

Sufficient

Yes, but I don't have a preference. Hopefully something linked to the area or businesses in the area. Perhaps a food festival? Or a nature/wildlife/walking/foraging thing? Could go completely left field and do something completely unrelated to anything too, it may work, you don't know if you don't try!

Maybe a themed weekend, there are lots to choose from whether they be goth, 40's wartime, maybe something no one else does like 60's

These events cause dreadful parking issues when large volumes of people visit Masham impacting on some businesses. The Jubilee events were good and hopefully the Coronation will be a great community event

Yes

No, there's enough

Masham Music Festival

Gardening event

Yes. Antiques, art fairs, small conferences in the town hall, book postcard fairs

Yes - would strongly support more community events (which also attract visitors/tourism) - we see big turn outs for many similar events at other places which suggests that people are interested in and want more of these activities. Perhaps these could be themed around local music/crafts/produce etc and/or themed seasonally e.g. spring/easter/winter/Christmas events

Classic car and bike event

Country show. Food and drink fair

Sheep Fair and Steam Rally are both great events. Other short events could be encouraged on the Rec such as sports days, football tournaments, car boot sales etc

It would be nice to see Masham markets on a Saturday and Wednesday thriving again. This does a lot for Masham community

No. Definitely not music festivals

Masham big bake off on market nothing else

Yes but regular markets/community events do make up for it

Yes I'd like to see an emergency services event to increase and encourage local partnerships and engagement

No

I feel two is about right

**D. We are interested in your use of, and views about, facilities and services already available in Masham.**

**SECTION 1 – FACILITIES AND SERVICES FOR CHILDREN: If you are a user of the facilities for school-age and pre-school children, (including Acorns, after-school childcare, playgrounds, sports facilities, clubs, Scouts/Brownies etc), please let us know whether you think the provision is adequate, or how it might be improved:**

We need more. There isn't going to be any holiday provision this year - all other areas have it.

Playground is not well equipped when you look at others in the area

A more extended area for outdoor activities such as a rope park

Climbing facility

Dance club for children and adults

Desperate need for nursery to cater for 6 months plus age group

Pre-school building not adequate – needs to be more secure including the entrance, free-flow outside play

School – no outside space

Clubs – need a building as Methodists overcharge

Pre-school should move to school or share building with clubs (like Bedale)

A good youth club for 12-18 year olds would be good

With further houses being built it follows more space and facilities needed, present facilities are already inadequate. More building required such as extending or building a new school

Community workshop (like Repair Shop) where all-comers can go and do projects/skills, woodworking and metal working etc encouraging skills transfer and sense of community. Businesses could assist provision of tools/machines etc to be overseen by skilled supporters. This would benefit some older, male and female

Could do with a new school and larger building for Acorns

School do a breakfast club.

Acorns could have better provisions during the holidays

More clubs for children under 18

Good – larger facilities for acorns required

We use Acorns and Little Acorns and both need more support- Little Acorns is in Sports Association and they need more support as well

The play park in Masham has drainage issues - even though this has been dealt with still an issue. Plus, the park is big but not much in it. The park at Pateley Bridge is half the size and has more for every age group. Needs updating dating

Whilst facilities may be adequate now – they would not be with all the increased housing

Youth club facility

Childcare provision for under 2's

Playgrounds are dated and often lacking upkeep

Great facilities. Enlarge the school

More focus on activities for younger people

More clubs for teenagers

Youth club for teenagers from age 5-18 – one from 5-12 one from 12-18

Better playground equipment.

No facilities in Masham for under 3's nursery or pre-school. Main school is overcrowded and building not fit for purpose

Children's play area – too many trees stop sunlight it is always wet

Over-crowded school

Very good on the whole

I can't speak for younger people but I'd guess there could be more things to entertain young people & teenagers

We need a nursery in the area that take children from a young age (younger than 2 years old) a holiday club to cover school children that don't want to be in acorns (with 2-year-olds) additional support is also needed at school as lots of people are leaving Masham and it's not looking great

Improve quality and maintenance and signposting of current facilities

We would have benefited from having a nursery that could take children younger than 2 years old when we needed it. The parks could do with a bit of TLC, esp. the smaller one! It would be great to have a skate park or something for the older kids to enjoy. Not much for older kids to do in Masham. What about silent discos? Or a safe space on a Friday night...a youth club. I know it takes volunteers but there is definitely a gap in this area.

I think there is adequate provision in Masham in respect of playgrounds, sports and other facilities

I think these two major full-weekend events are probably enough for a town of our size. If another were to appear it should do so organically.

New school with nursery provision

I have used these in the past where they have been available or started them when they were not available. We really do need to encourage/support younger people to support and serve their local community, in a variety of ways. How can this be achieved?

A youth club!

Childcare provision for children under 2 should be introduced, and all childcare from 0-11 should be attached to the school and run as one organisation

The playground facilities at the cricket field are in desperate need of updating. They are the worst in the area compared to Bedale / Northallerton / Harrogate parks. The whole area needs a facelift. Could some additional equipment be installed? the park at Bedale is fantastic

Better children's play park - new equipment and better landscaping/drainage

I am not a user but do support these organisations and if help with their rent could be given that would help them. The Scouts, Guides and sports groups provide for 'older' children, but some informal youth provision could be available. Not a youth club which I feel is out of date. The insurance cost for these groups is also very high. For younger children there is Little Acorns and also Little Lambs at St. Mary's church. Valuing the volunteers who run these groups would be encouraging and those adults may feel supported by the Town. Just a word of thanks would encourage them in their work for this town

The pre and after school provision and any school holiday care is poor. School have just improved the after care however there are no suitable childcare providers for the holidays if your child is over 6

Masham school offering after school clubs would be very beneficial

More sports options for primary and secondary age

Big swimming pool and sports complex on leyburn road as well as new school and doctors' surgery

Good sports association with a range of teams, sports and for all age groups and for women, men and juniors

No the schools are too small and there isn't any places for young people to go without getting abuse on Masham Buzz

**SECTION 2 – HEALTH AND WELLBEING. The following are available in Masham to support the health and well-being of the community. Please indicate whether you make use of any of these: (list of existing facilities):**

I am a member of the Methodist Church & support the Wednesday Welcome Centre on a Wed. It is now attracting over 50 users who have soup and a roll at lunch time, then have activities until 3.30pm with tea and cake. They could do with a dishwasher in the kitchen

A lot seems to happen during the working day, which isn't great for working people

A dentist would be a great addition

Sports in Masham need more support. All existing sports clubs are struggling and no chance of improving or growing

No more new houses! It takes a month to get a doctor's appointment already and that's sometimes a phone call

There are lots of social groups & sports available

Doctors and Pharmacy could be much better. Pharmacy very poor

No NHS Dentist

A larger Library

I worry about the capacity of the doctors in particular, in view of building and people moving here

All adequate other than the surgery that is stretched and locals have a high expectation from a service doing its best under reduced funding and support

Surgery could reduce the area it covers or have a new purpose-built surgery

Having to wait 5 days for prescriptions when the pharmacy is next door is ridiculous

Pharmacy choice of stock is ridiculous...lipstick but no Lemsips

Doctors' surgery and pharmacy should be open throughout the day

Didn't know of any of these

Doctors should not take any more people on its list and they should object to more housing at the planning stage

The building of more houses will lead to the doctors and school being unable to cope with the numbers living in the area

No idea if they are adequate but I would like more publicity of what is available through a single source of information

Poor exercise classes or fitness facilities

Dentist

Difficult to see specific GPs when the surgery is split between Masham and Kirkby Malzeard

Easier access to surgery appointments (poor since Covid)

Reinstate Library

Not adequate for number of people

Could do more events, group age appropriate disco, bingo, Black Sheep bingo revived

Doctors' surgery oversubscribed

Sewage works extension required

The number of doctors would be needed to increase dramatically if more houses are to be built. They are stretched already

Better sewerage system

New building for Doctor's surgery

A bigger better library

Better advertisement – especially for those who do not have internet

The doctors are at full capacity – it is only used by me in an emergency

Better doctors' surgery.

Meals on wheels for old/sick people – as in Bedale.

Sewage system.

The doctor's surgery should have relocated to opposite l'Ansons and built a new purpose-built surgery with provision for better and more extensive (not completed).

More exercise classes

Adequate at moment but with additional housing will be stretched

Young families and children have nothing other than what the community does itself. Support for any groups to reach out more to provide services, is needed. I.e., Sports and Mental health

Doctors and Pharmacy could be much better

Improved quality of facilities for exercise classes

Doctor's surgery needs improving in terms of availability for appointments or maybe a larger shiny new surgery with enhanced services, with parking opposite l'Ansons

Have a dentist located in Masham

More education groups such as languages

Don't know what is available for retired people especially

Better doctor provision - more doctors, there's no dentist in Masham, and the library is a bit cramped

Provision for teenagers and young adults

Would like more space for library and computers, especially to provide more for children and to hold events e.g. book signings, talks

Increase the number of younger volunteers

Need a shed that could be used to help people learn, be taught and practice engineering and woodworking skills

Accessible walking routes

A new purpose built doctors' surgery with parking and proper accessibility

More exercises classes for people of working age who find it difficult to attend classes during the day, because they're at work!

Doctor's is crap now

Not at the moment, I feel like we could make more use of the sports facilities, tennis days, advertise snooker club, cricket days, make it more attractive to younger generation and accessible for older generation.

The Doctors is too small

Adequate except Doctors too busy

**SECTION 3 – COMMERCIAL AMENITIES. The following are some of the other amenities providing services to the community. Please indicate whether you make use of any of these: (List of existing facilities)**

Better supermarket. The Co-op is a convenience store, but not suited to doing a weekly shop

Other shops, + Post Office.

A static Post Office/shared Bank would be ideal. It is the only important facility missing from Masham

We need a post office – also to keep the cash points

Need a post office open every day

Less tourists shops

We could do with a hardware store

Adequate for ones needs

Full time post office and bank

We need a post office in Masham

Post office mobile van is useless. Food shops are poor

A proper Post Office and shop.

The present post office van is difficult to access for anyone with mobility problems

The price of petrol at the local petrol station is very high compared with others in the wider area

Good quality groceries and delicatessen

What is already available is adequate

Additional market stalls to attract a wider audience

A decent bakery and take away food outlets especially in the evenings would be helpful

Permanent post office

Any improvement would help the shops stay and survive in this climate

A better variety of shops including a good bakery

The council should have objected to the banks closing and the post office has now closed

We need a permanent post office instead of the weekly van

The market on a Wednesday and Saturday

Since we arrived in 1984 the number of shops has decreased in number and variety whilst the population has almost doubled

Masham market needs a wider range of stalls

Not adequate but no retail premises to facilitate change

We need a proper post office for the size of the town

The Sunday markets could be so much better

What happened to the farmer's markets?

Encourage more market traders to Masham

Need a permanent Post Office please

Grow the market

A full time Post Office

More choice and diversity

Need a Post Office

Could do with a take-away

We need Post office



Take away

Chip shop that opens and caters for vegetarians

Late closing for cafes take away facilities and healthy options

Bigger school needed

Proper Post Office, Bank, Library and Police presence

Bigger school needed

Proper Post Office

Always support local business which keep our town alive

Competition on food grocery shop (very expensive)

Would use Post Office if available at weekends

Permanent post office essential

Too many cafes

An independent grocer

Post office

Post Office

Card shop

We need a Post Office which I think is in the pipeline!

Another food/grocery type shop nearer to maple creek and residents on Swinton /Grewelthorpe side. Also, a hardware type shop instead of using online or travelling out of Masham

Post van here every day

No banking. No post office. Lack of general shops

Needs more than the co-op – not enough for a growing town. We need more everyday shopping

Peacock and Verity

Support funding of community office

Post office mobile rubbish for my needs – I use West Tanfield

a bakery

Permanent post office in town

More choice of takeaways

We need more shops and post office, a delicatessen and a good grocer

Post office – the more help Peacock and Verity get to open will be fantastic then we don't have the Post van which is hardly there

Adequate for the size of Masham and the tourists

Post office required – not just a bus

More choice of different stalls on market and not the same and not when there is already a shop doing the same

There should be a proper supermarket not the convenience store, also there should be a proper post office not just the bus also more shops

No more cafes

Regular post office facilities

Needs another supermarket or grocers

New market manager to increase offering

A post office facility. There aren't any post office facilities outside of the very limited hours of the mobile post office van

We must not lose any more shops! Need a post office here. Clothes shops should be good

Return of full post office/banking facilities

We need more shops i.e. clothes shops or DIY

Permanent post office

Central parcel delivery facility

Provision/signage for all day parking for visitors

More variety of accommodation

Take away facilities

The post office bus is not adequate only being available for limited hours and limited days. There have several times it just hasn't been there as specified

Postal services need improving

Clothes shop

A choice of another supermarket would be good

Need a Post Office

We need a sewerage works to accommodate extra housing. The doctors and School are already full. A Post Office would be ideal as we have no bank and rely on the Post Bus. An extended Co-op or another store in the centre of Masham would be ideal

Additional shops could be encouraged. Co-op store isn't large enough for the size of the community

More car Boot Sales on Rec

No permanent Post Office

A car wash would be fantastic

The King's Head is an iconic Masham building and would be better owned and run by a local business to optimise its value and status

Post office - Dentist - Optician - Solicitor

The Co-op could do better; there appears to be a lack of interaction with the customers' wishes. They have dropped ranges of things they once stocked and I am forced to go out of town to get them

Clearly the loss of banking and post office services was a blow to many. The restoration of post office facilities in the Town via the Peacock and Verity initiative will be a good step forward

A permanent post office with banking facilities. The creation of Peacock and Verity establishment will be a great asset to Masham

Could do with a stationery shop and a florists

Masham desperately needs a permanent post office (perhaps even as part of another retail store), not a part time van!

Masham has sufficient pubs, restaurants and cafes and too many B and B's

Seek to reduce loss of our current shops

The market is very poor and needs a big improvement. It could be so much better and needs to learn from other markets within Yorkshire. The Sunday/Artisan markets needs to be just that - homemade, handcrafted artisanal products made locally, not out of date food or pillows as it seems to be now. Masham needs to be a destination place, not somewhere that people drive through to get to Leyburn or Richmond once they realise there is nothing to keep them interested

Bring back a bank, have an ATM machine that actually has cash in it

There should be a drive to attract additional high-quality shops - Hardware/electrical - Shops like Campbells of Leyburn

The Market has improved in recent years but could still do with better marketing to potential stallholders and customers

All pubs should accept they are a service to the community and also the tourists. So they should be open and serve food at most acceptable times rather than being run in the present fashion i.e. as they please

Post Office!

Competition on food sales, Co-op have a monopoly. Have a plan to encourage more retailers

Post Office. Food shopping facility (competitive)

Provision of a post office. A 2nd convenience store (e.g., Tesco Extra)

A permanent PO should be reinstated

9-5 post office

No clothing shops available, apart from the expensive one in Silver Street. No hardware shop

Post Office in the town

Dedicated post office. General store where you could get keys cut, shoes mended, stationary, tools/paint, etc. Another shop as an alternative to the overpriced co-op i.e. Aldi. Chinese restaurant

Post Office 'facility' is not fit for purpose. Great news that there will be one at the Peacock and Verity development. It is as much a place for socialising and community engagement as it is for postal services

Post office bus is a terrible service, often not turning up, a new post office counter (hopefully as part of Peacock and Verity) would be ideal.

More independent shops. A competing supermarket for the Co-op

A resident post office

Masham needs a permanent Post Office & Dentist

A permanent post office, currently the post van cannot handle my drop and go quantity of parcels

Masham needs more shops to encourage footfall to all

Permanent PO in Masham

There is a real lack of shops in Masham compared to how it used to be. Bring back our Post Office please! Not a van! We also need a decent hardware store and how about another takeaway other than fish and chips?

Better banking facilities

Need a permanent Post Office please

All are good and generally available

I feel we need more places to eat/takeaway food. At the moment we can only access this from Ripon or Bedale.

There should be a Post Office and not a fossil shop. There needs to be some sort of takeaway food that's open late.

Adequate

**SECTION 4 – LEISURE FACILITIES The following are some of the leisure facilities available to the community. Please indicate whether you make use of any of these: (list of existing facilities):**

More use/promotion of snooker club in Masham

Art club facilities

We are a little low on B&Bs at the moment

Better playground situated in the square and so move some cars out

The cafes are great but always full

There are only 2 decent pubs in a town that thrives on tourism and has lots of holiday homes

We need more reasonable eating places including take-aways e.g., nice pizza place, chip shop open more

A pop-up food stall on the market at weekend evenings which would also be good for teens

More choice and diversity

More use of Market Place – classic car rallies, car boots on recreation ground or market place, brass bands and a more pro-active Parish Council

No, with influx of families of course they won't be

Town hall events (music) need to change finishing time from 10 to 11/11.30 so people that work in hospitality can frequent after work

Leisure facilities are ok

A lot of clubs, classes are held during the day. Very difficult to attend if working. Need more in the evening such as art classes

Sports Association for Little Acorns – and yes needs improvement. Church for Little Lambs – very good but could need some funding with food or other provisions. All need as much support as they can

I think a leisure centre on the old auction mart site would be hugely beneficial to children/everyone in Masham. Also, a proper library!

Re elderly people: the need to feel that help is easily available when it should be there especially if you live on your own

Town hall events every weekend – they bring a lot of people. Good for business and local people

Playground and sports facilities are very inadequate. There is a large patch of ground to the side of the cricket club which is unsightly, a dump, and dangerous which could be developed to provide an outside exercise area with equipment or skate park etc.

Existing leisure facilities do a good job

Could have an outdoor gym in one of the playgrounds, more disabled facilities, all weather footpaths on the popular river walk sections so pushchairs/wheelchairs/mobility aids can access the riverside

The pubs appear not to be able to offer meals every day of the week due to staffing issues

It would be nice to have a mid-range restaurant (Italian/Thai/tapas)!

Town Hall is such a valuable asset.

Town Hall bands playing start and finish too early

Kings head taking cash again!

Insist the pubs stay open later and that they all take cash as well as cards

Leisure centre would be nice with a gym and swimming pool

Masham needs restaurants, e.g., Indian, Chinese, to encourage visitors to spend their money here and for the enjoyment of residents.

There should be fewer or no parties at the Black Sheep Brewery as this causes disturbances and noise pollution

More regular film shows in the Town hall

I believe these are adequate

Pubs should try and stay open longer

**QUESTION E: Do you consider there is adequate provision of facilities, support and activities available for each of the following groups in our community: (list of each age group)**

Masham has an aging population as well as many, many visitors. Nothing is done for the younger generation just a big focus on the above.

So much for the elderly and nothing for young people

There is a massive gap for support and facilities for teens and young adults, they need places to be together and to feel welcomed but not the pub or young farmers, they also need help and support with jobs and employment, a late-night facility for food would be good so they do not have to drive to McDonalds

More family friendly activities as what does the town offer for teens and young people

Encourage sports for young ones (put their phones away)

More local facilities for the young and affordable housing

Not everyone over 65 wants to go to the WI and make jam

Language and Education classes

More support facilities for the elderly

Advertising jobs in community office window

Social care – help care providers with extra payment for travel to Masham

More youth clubs

More exciting recreational activities for kids/teens

Pump track (circuit for cyclists) would prove popular

Footy team

Youth club activities

Improved play area for children – to be on a par with Bedale. Outdoor exercise machines skate park football pitch. More sports facilities and clubs for young people we only have a cricket pitch – fortunately Bedale is nearby with its leisure centre, clubs etc but families without cars to get there are disadvantaged

More mother and baby groups

More activities youth clubs etc for teenagers

All great services

There are facilities for all these groups, but there is always room for more

Teenagers ask them what they want. Adults too busy working to know and with living crisis don't have money to do anything

Need for safe meeting areas and clubs for teenagers and young people to meet – e.g. modern music groups – use of town hall

More activities/clubs/groups for families with teenagers

Maybe crazy golf, designated football field and goals, water sports (canoeing) fishing training for young teenagers' youth clubs music recording facility.

Where is there for teenagers to go. What is available here except sporting facilities? Actually, there is a lot available for all ages

Things for teenagers/older ones

Soft play areas

Regular health visitor to support young kids/teenagers and adults

Support for families, food banks

Larger school and to use Keld Bank school as either a part of Masham school or a field education centre.

Youth clubs, holiday clubs for children

Full day care pre-school; and a homework club for older children

There are good provisions for older people but not sufficient for young people and families

Not enough for teenagers

More social events. not everyone wants to join The WI

There is if anything far too much emphasis on older people in Masham, at the expense of children and teenagers. There is nothing for them to do, the playground is very very poorly equipped

Definitely needs for teenagers / older teenagers / young people. For Job seekers you only need to go to a pub/hotel! There is always someone looking for a good reliable person to employ

Provision for the young people aged 12-18 is non-existent and is an issue

Unless they are pubgoers it can be difficult for teenagers and young adults to find a third-place social life in Masham. The town's single greatest need is for rental properties to keep young adults in town, and allow those who commute to the breweries, Swinton Park etc the opportunity to settle here, allowing more social circles to develop

Child and youth services, job support, activities for adults not over 65

Teenagers, young people and job seekers seem to be very poorly provided for

All of the above amenities should be improved for the local community.

More options for support groups and clubs/hobbies for all aged 0-65

Support / activities for teenagers

A certain pub/hotel in Masham has gone down the route of going cashless which is a mistake and not helpful to customers hopefully other businesses do not follow suit

Masham needs more restaurants & takeaways (especially Indian, Italian & Chinese)

A swimming pool would be an excellent addition to the community for both jobs and activities

There are some activities for children under 12 but I am not sure if there are enough. I don't know about facilities etc for teenagers and young adults. Their thoughts would be very interesting to hear

More activities for teenagers

A gymnasium would attract teenagers and adults and give them an alternative to going to the pub in their spare time

More local facilities for the young & affordable housing

Unsure as I assume these groups would travel to larger towns to access these activities

More youth group needed, outdoor activities, leadership and teamwork building, sports clubs and competitions. I feel we need more engagement on youth activities.

**QUESTION F: Do you have specific comments on any of the MCO services / activities above?**

All excellent and we are so lucky to have them.

MCO do a great job

Community office are fantastic



MCO provides a very good service. However, those without internet access miss out. Sad loss of the printed sheet that was delivered to each home

Website is ineffective and could be more user friendly

Masham Directory carries expense and time including delivery and more use could be made of the website

Items stated as unimportant could be undertaken on-line;

Need a proper ramblers club

Fantastic team and all that is offered

Tennis court booking limited to opening hours which is a shame as it is a great asset to the town

It is an excellent invaluable service

Just a big thank you to those who run it

All the above is good and is required

MCO stay open a little longer

Excellent service – needs to be kept and supported

Excellent help available – staff very helpful

Friendly helpful and kind in all

MCO services – very good

Just keep doing a wonderful job supporting the community – being the heart of the community

The Community Office would be very much missed if we can't keep it

Very important service not just for above, but so much more

Plays a very important role in the community for both locals and visitors

All good friendly helpful staff

Basically its becoming more of a community hub for residents and tourists alike promoting so much information relating to what's happening. The newsletter is vital to all

It's all very important to every one living in Masham always very helpful kind and considerate and if they can't help you, they will direct you to someone who can

Community Policing availability

An improved online portal of information would benefit the community. Paper booklets are outdated. Better updates on Google maps with reviews and proper management of the TripAdvisor page would help

Only been here a year and never used the MCO

The office does a great job of promoting Masham and helping visitors and residents alike. It receives my support through donations and I wish others would do the same

Since its inauguration MCO has proved to be an invaluable asset and support to our community. long may it continue

The issue with the MCO is that with the Peacock and Verity project starting, it will be competing for the same resources in terms of volunteers, funding, and fund-raising activities. And this could impact negatively on the MCO offering. P&V is overkill in terms of the community overkill, given that we also have the townhall as a venue/resource that is also supported by volunteers

They do a great job and deserve support and recognition

Excellent

Great services and support at the centre of the town and community

MCO does a great job and following its vital role in the pandemic has continued to increase its supportive activities. However, many of the volunteers are 'adult over 65', if not 'elderly', and building a resilient volunteer base has to be a priority

I was worried during the epidemic when elderly volunteers were receiving visitors in the hallway, while younger, employed staff, were behind screens in the office itself.

Always very efficient and friendly

Definitely improved over the last few years. Always room for improvement. Take advantage of technology as much as possible

Volunteers always very helpful

Consider opening longer hours in summer

There is no viable alternative provider

Stay open a little longer